Certificate Program in Training Skills

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Doug Behan, ACSW, LCSW



Doug Behan is the Director Continuing Education and faculty member at the Rutgers School of Social Work. He is the lead teacher for the course Human Behavior in the Social Environment and also teaches Clinical Social Work. The Office of Continuing Education is the largest university-based continuing education program for social workers in the United States; delivering over 350 workshops a year for over 5000 human service professionals in New Jersey, other states, as well as overseas. The program offers over a dozen certificate programs and develops customized training programs for organizations ranging from small nonprofits to large state programs.

Mr. Behan has over 25 years of experience in a variety of social work settings. He has worked extensively in the mental health field as a clinician, supervisor, trainer, and hospital administrator. In his career, he has developed and led many programs in areas such as adult education, disability employment, domestic violence, mental health, gerontology, and addictions treatment. He has presented at numerous national and regional conferences on the topics of adult continuing education, human rights, medical social work, domestic violence and training program development.

Robert Hazlett, LCSW, PhD

Dr. Robert Hazlett is the former executive director of the St. Frances Community Center, a large multi-program nonprofit organization with over 130 employees, located in Brant Beach New Jersey. He led the organization through an extensive expansion in programs serving the community in his more than twenty years as a leader there. He currently maintains a private psychotherapy practice helping individuals and families. He is an adjunct professor and popular trainer at the Rutgers School of Social Work, Continuing Education Program where he teaches on several topics including ethics, management, clinical supervision, and training skills.



Alexander Figueroa, MSW

Alexander Figueroa is the Associate Program Manager, Curriculum, for the New Jersey Child Support Institute at the Institute for Families, School of Social Work, Rutgers, The State University of New Jersey. Alexander manages a team of eight staff, including course designers, a technology specialist, and a program development specialist. He also manages the curriculum development process encompassing over 45 course offerings and multiple web-based trainings servicing over 3,000 participants. Alexander collaborates with subject-matter experts and work development teams to qualify content, test system-based elements, and reconcile substantive issues in the curricula. Alexander also delivers comprehensive trainings and specialized workshops in areas such as training development, design and delivery, and professional development. Alexander is also a member of the School's faculty as a part-time lecturer and teaches both BSW and MSW students.

Prior to joining Rutgers, Alexander began his professional career in the field of child support in 2002. He held several positions in the New Jersey Child Support Program, including Probation Officer and Judgment Coordinator on a county level, and Child Support/Paternity Specialist within the Tax Offset Program at the Office of Child Support Services, Division of Family Development.

Alexander has presented at various regional and national conferences, including the New Jersey Child Support Conference, the National Network for Social Work Managers, and the National Association of Social Workers- New Jersey Chapter. He is also a member of the conference planning committee for the National Child Support Enforcement Association. Alexander holds a Bachelor of Science degree in Administration of Justice, a Bachelor of Arts degree in Puerto Rican and Hispanic Caribbean Studies, and a Master of Social Work degree from Rutgers, The State University of New Jersey.